Metro-INET is responsible for installation, maintenance, and procurement of computer network and telecom systems used by all of Roseville city's departments.

**Internship Duties**

- Perform due diligence on data analytics platforms before implementation
- Restructure databases for "future-proofing" with the cloud
- Developed analytics dashboards and training for capital asset reporting
- Automate ticketing to analytics data pipeline through Zoho Analytics

**Internship Impact**

- 50% decrease in capital asset reporting processing times
- 90% satisfaction rating amongst trainees in using new system (internal survey)

**Internship Takeaways**

- Development is prone to error
- Communicate Effectively
- Plan to adapt
- Take your time, learn to pivot